Battery Backup System Warranty & Replacement Plans for Traffic Signal Control Customers

WARRANTY PLAN

5 Years

Sensata Technologies, Inc. warrants our Traffic inverter products against defects in material and workmanship for a period of **FIVE (5)** years. The first three years are covered under our Advance Replacement Plan, the last two years will be RMA repair with the unit sent in to the factory. See standard warranty as stated in Owners Manual.

ADVANCE REPLACEMENT PLAN

As a leading supplier of Battery Backup Systems (BBS), SENSATA TECHNOLOGIES, INC. has a special and unique program called the **ADVANCE REPLACEMENT PLAN**. Sensata Technologies is aware that on occasion a BBS will fail. We know that a BBS failure could cause hardship for a customer. This plan is designed to replace any BBS that is of such critical importance that our customer cannot wait the normal one week for a defective BBS to be repaired. This advance replacement plan is effective for the first 3 years of the warranty.

Sensata Technologies will ship an **advance replacement** BBS or parts within two (2) working days of a telephone conversation that confirms that a system problem exists. This replacement will be shipped to you at our expense. The defective system part should be returned, freight prepaid, to Sensata Technologies, Inc. within one (1) week of the installation of the replacement part using the same container in which the replacement part was shipped.

Failure to return the defective part within four (4) weeks will result in an invoice being issued for the current Industrial price of the replacement part plus shipping charges.

Advance Replacement Plan Customer Cost Schedule

Three years- The advance replacement inverter will be shipped prepaid and free of charge.

NOTE: Advance replacement BBS's or parts may be remanufactured or refurbished products and have used chassis and covers. The electronic circuits in these products will be the current revision level and the products will be thoroughly inspected and/or tested as complete products before shipping. This plan includes all Dimensions BBS shipped March 1, 2007 and later.